



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov

BIBDATASHEET

CONFIRMATION NO. 6903

Bib Data Sheet

| | | | | |
|-----------------------------|---------------------------------------|--------------|------------------------|------------------------------------|
| SERIAL NUMBER 09/577,658 | FILING DATE 05/25/2000 RULE | CLASS 705 | GROUP ART UNIT 3623 | ATTORNEY DOCKET NO. BS99-199 |
|-----------------------------|---------------------------------------|--------------|------------------------|------------------------------------|

APPLICANTS

April A. Owen, Alabaster, AL;

Nan S. Shelley, Birmingham, AL;

** CONTINUING DATA ***** *not*** FOREIGN APPLICATIONS ***** *not*

IF REQUIRED, FOREIGN FILING LICENSE GRANTED

** 08/31/2000

| | | | | | |
|--|--|---------------------------|------------------------|-----------------------|----------------------------|
| Foreign Priority claimed 35 USC 119 (a-d) conditions met Verified and Acknowledged | <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance <i>Mark</i> Examiner's Signature | STATE OR COUNTRY AL | SHEETS DRAWING 7 | TOTAL CLAIMS 26 | INDEPENDENT CLAIMS 4 |
|--|--|---------------------------|------------------------|-----------------------|----------------------------|

ADDRESS
28970
SHAW PITTMAN
IP GROUP
1650 TYSONS BOULEVARD
SUITE 1300
MCLEAN, VA
22102

TITLE

System and method for managing customer contacts and related information

| | | |
|------------------------------------|---|---|
| FILING FEE RECEIVED 1006 | FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following: | <input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit |
|------------------------------------|---|---|